DocuSign Professional Services for Enterprise

The Global Standard for Digital Transaction Management®

Summary

You've selected DocuSign because you see that we can improve your business performance and reduce your costs by handling your transactions digitally instead relying on legacy, paper-based processes. To get to the business results you desire, you need a partner who can help you get your new projects designed and managed so you can complete them on time and without risk.

DocuSign Professional Services provide the expertise you need to quickly and successfully identify the right outcomes and then design, integrate and deploy the solutions that meet your needs. You may be planning to start with a small project or a company wide deployment, requiring integration with other systems or even creating a brand new service. Regardless of scope, our Professional Services team helps you meet your business objectives by providing in-depth expertise, proven best practices and repeatable delivery methodologies that ensure success, regardless of the complexity of your organization or IT environment.

Why DocuSign Professional Services?

Proven Methodology

With repetition comes success. We employ a proven methodology used in hundreds of projects that allows some of the largest companies in the world achieve rapid deployment timelines for their DocuSign solutions, regardless of the size. Faster implementations help you to save money and realize quicker return on your investments, getting you back to running your business.
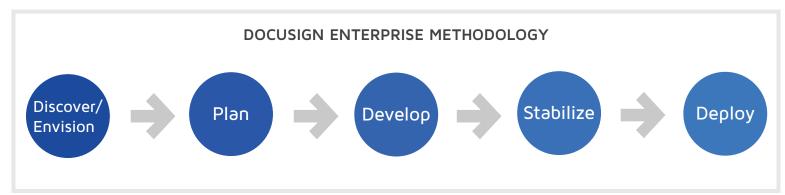
Deep Expertise

You know how your business works and the systems that run it, but integrating with a new solution can be complicated. Our services professionals live, breathe, and eat digital transaction management. You can be assured that we know our technology inside and out and more important, we know how to implement it in the best ways to meet your business needs. Whether it involves customizing the DocuSign platform to support your workflows or integrating with your existing business systems, we've got the answers that come with focus and dedication to our subject.

Best Practices

We realize that time is money, and in a fast-changing market you want to launch your products and services as quickly as possible. You don't want to re-invent the wheel when designing and implementing the right solution for your organization. Our services experts bring the learnings and best practices from our experiences solving hundreds of customer challenges with some of the largest companies in the world. We know what it takes to deploy across the organization or across the globe.

Our Service Offerings

We know your business is complex but your DocuSign deployment doesn't have to be. We've designed our professional services offerings to help you get going with your DocuSign solution fast. And we've built our services to support the business solutions you are most likely to need.

DOCUSIGN ENTERPRISE METHODOLOGY

Discover/Envision → Plan → Develop → Stabilize → Deploy

Enterprise Packages:

PACKAGE NAME	VALUE DELIVERED
API Integration	Development support to get DocuSign integrated within multiple or complex existing systems through our open APIs.
Web App Implementation	Design and implementation consulting to get the DocuSign web app up and running to support your business processes fast.
DocuSign for Salesforce Implementation	Get expert guidance to gain maximum benefit when using DocuSign with any of your Salesforce use cases.

Other Services:

PACKAGE NAME	VALUE DELIVERED
Template Creation	Templates make your business run faster but sometimes you don't have the time or resources to build them yourself. Let DocuSign build your templates so you can focus on running your business.
Single Sign On Implementation	To create a more seamless user experience, let us help you connect to DocuSign through a single password using SAML 2.0.
API Certification	API Integrations need to pass DocuSign certification in order to connect to DocuSign production services. Get the help you need to pass this certification.

Don't see what you need? We can customize a service engagement that works for you. To decide which Services are right for you, please speak to your DocuSign Account Executive or contact us at sales@docusign.com | 877.720.2040.