DocuSign®

Protect High-Value Agreements with Identity Verification and Authentication

When it comes to important agreements, you need to know your signer is who they say they are.

The standard practice of identifying a signer is to send a link to the signer's email address. But you may need enhanced identification because of agreement value or legal risk. The challenge is to easily integrate stronger verification while keeping the signing experience user-friendly.

That's where DocuSign Identify comes in. Identify provides enhanced signer identification and authentication that is built into the eSignature workflow, including:

– **ID Verification:** digital identity proofing of signers via government ID verification, knowledge-based authentication (KBA) questions, or electronic IDs

– **SMS/Call Authentication:** multi-factor authentication via text message or phone call

– Identify is extensible with trust service solutions around the world and helps meet ID requirements for digital signatures.

ID verification   **Authentication**   **Supports ID for Digital Signatures**   **Extensible with Trust Services**

By aggregating a global network of verification technologies integrated into eSignature, DocuSign Identify enables you to transact a full range of agreements with increased compliance.

98%
Time saved with electronic signature and digital identification[1]

$17+
Per document saved for account opening use case[2]

75%+
Faster processing for debit requests[3]

"Using DocuSign eSignature along with ID Verification for remote verification accelerated [account opening]... and our customers get a guided, straightforward digital experience."

VP
F500 US-based bank

1   Lending platform, UK
2   F500 US-based bank
3   $3B AUM credit union

Reduce the risk of fraud

– Require signers to clear an enhanced identification method before they can access the agreement

– Verify new user identities with multiple options, such as government-issued ID, lectronic or bank-based ID, and knowledge-based questions

– Authenticate existing users with simple 2-factor authentication via SMS or phone call
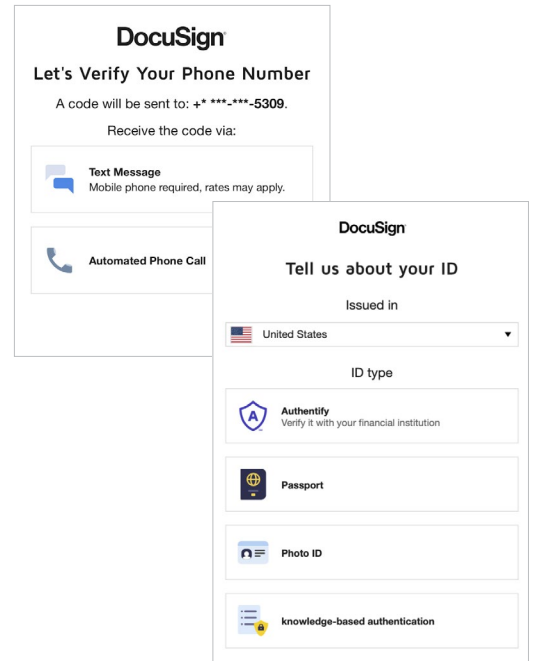
Streamline compliance and audit efforts

– Support compliance efforts with industry standards such as Know Your Customer (KYC) and Anti-Money Laundering

– Verification status is recorded in the eSignature Certificate of Completion for audit purposes

– Write verification status and ID data into your system of record using APIs

Integrate identification into Signature

– Add your choice of enhanced identification methods into eSignature

– Customize the user experience: add your own branding, decide types of acceptable IDs or types of authentication

Support global coverage, including digital signature requirements

– Access the industry's largest network of identity verification and trust service providers

– Validate all major ID types such as a government-issued document or digital IDs, commercial eIDs and digital certificates

– Meet identity requirement for digital signatures at the Advanced and Qualified levels (AES and QES) under the European Union's Electronic Identification, Authentication and Trust Services regulation (eIDAS)

DocuSign

Let's Verify Your Phone Number

A code will be sent to: +* ***-***-5309.

Receive the code via:

Text Message
Mobile phone required, rates may apply.

Automated Phone Call

DocuSign

Tell us about your ID

Issued in

🇺🇸 United States ▾

ID type

Authentify
Verify it with your financial institution

Passport

Photo ID

knowledge-based authentication

Use case examples

Consumer account opening

Loan agreements

Lease agreements

Dispute notices

Wire transfers

Equipment financing

Auto sales

Insurance applications

Good Practice guidelines

Patient consent

Employee onboarding

Primary industries

Financial services

Insurance

Legal services

Government

Healthcare

Life sciences

Automotive